

Main Telephone: 01709 529 723

For sales enquiries and delivery confirmation, contact Scot, Jill or Ryan.

For technical enquiries, contact Eric.

For all other enquiries contact Ian or Matthew.



Ian Hetherington

Managing Director

e: i.hetherington@alluguard.co.uk
m: 07485 337 850

Ian's role, with his vast experience and door knowledge, is talking with and being accessible to customers both old and new.

Send your orders to:
orders@alluguard.co.uk

Customer Services

customerservice@alluguard.co.uk

To contact customer services, please use customerservice@alluguard.co.uk - the whole Customer Service Team sees this inbox!



Scot Smaldon

Customer Service Manager

e: s.smaldon@alluguard.co.uk

Scot's role is to coordinate and manage a positive customer experience from initial enquiry right through to after-sales and warranty.



Jill Carr

Customer Service Advisor

e: j.carr@alluguard.co.uk

Jill's role is to assist with queries and questions on lead times, product availability and delivery dates.



Ryan Robinson

Customer Service Advisor

e: r.robinson@alluguard.co.uk

Ryan's role is to assist with queries and questions on lead times, product availability, technical queries and delivery dates.

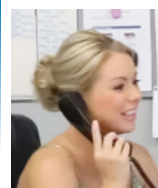


Eric Pritchard

Technical Support

e: e.pritchard@alluguard.co.uk
m: 07795 103 133

Eric's role is providing training, technical support plus phone support for set-up and fault finding on products and controls.



Liz Dennison

Sales Supervisor

(Currently on maternity leave!)

Production



Nigel Slater

Production Manager

e: n.slater@alluguard.co.uk

Nigel's role is managing production and logistics to both increase our capacity and speed responsiveness to customer requirements.

Sales

Sales' role is getting to know customers businesses and matching customer needs to our products and services.



Mathew Berry

National Sales Manager

e: m.berry@alluguard.co.uk
m: 07740 176 104

Accounts & Finance



Sandra Forey

Accounts

e: accounts@alluguard.co.uk



Peter Flowers

Finance

e: accounts@alluguard.co.uk